

Socially distanced viewings check sheet

From Henry Adams

To help all our clients and staff stay safe during viewings, we have produced the following information to help your viewing go safely and smoothly. Please read this carefully and comply with all of these items to ensure a safe viewing.

- 1. We encourage viewers to bring and wear a face covering should you wish, and to bring latex gloves and anti-bacterial gel. Viewers should wash their hands with the anti-bacterial gel before and after the viewing. When inside the property, our colleagues will wear disposable gloves and may wear a face covering. They will also wash their hands with antibacterial gel before and after a viewing. Both viewers and the agent should take any PPE away with them and dispose of this hygienically.
- 2. Our staff or the vendor/landlord will open up properties in advance of the viewing and endeavour to maintain social distancing as appropriate. Viewers are asked to wait outside the property for the agent to arrive and to proceed as instructed. Wherever possible windows will be opened.
- 3. Immediately prior to the viewing all door handles and banisters will be wiped down with anti-bacterial solution.
- 4. Viewers should avoid touching anything in the property.
- 5. Preferably only viewers from the same household should attend viewings and ideally children should not attend the appointment.
- 6. Where viewings are happening with communal areas, particular care should be taken to avoid touching anything.
- 7. Viewers who are feeling unwell or are experiencing any symptoms of Covid-19 including a new cough, a temperature, or a loss of taste or sense of smell, must not attend a viewing under any circumstances and should seek advice from NHS 111 or www.nhs.uk. Anyone who is vulnerable or shielding should not book or attend a viewing.

All of the above actions are advisory. We value the safety of both you and us and want to do everything we can to minimise the chance of spreading infection. If you have any specific requests please advise us of them before the appointment.

Thank you for continuing to help us keep both yourselves and our teams safe.