

Socially distanced valuations check sheet

From Henry Adams

To help all our clients and staff stay safe during the market appraisal process, we have produced the following information to help your appraisal go safely and smoothly. Please read this carefully and comply with all of these items to ensure a safe appraisal.

- 1. Our team will ask you on the day of the valuation if any members of the household have had any Covid-19 symptoms including a new cough, a temperature or a loss of taste or sense of smell in the last two weeks, or if anyone is shielding or vulnerable. If the answer is yes, we won't be able to do a home visit but will talk to you about other virtual options as an interim.
- 2. In the interests of safety you may wish to keep at least one meter distance for the duration of the appointment.
- 3. The agent may wear a face covering for the whole time they are inside your property and you are welcome to do the same if you wish.
- 4. When our agent arrives at the property they will knock on the door and stand back one metre. They will use anti-bacterial hand gel before they enter the property.
- 5. Immediately prior to the appointment, the occupier should wipe down any surfaces including banisters and door handles and ideally ensure all doors and windows are open.
- 6. Where possible all paperwork will be sent to you electronically. However if we do provide you with paperwork we strongly recommend you sanitise this before touching it.

All of the above actions are advisory. We value the safety of both you and us and want to do everything we can to minimise the chance of spreading infection. If you have any specific requests please advise us of them before the appointment.

Thank you for continuing to keep both yourselves and our teams safe.